

REPLACEMENT SHEET

Title: Instant Messaging Environments

Inventor(s): Christopher Tzann-en Szeto

Serial No. 09/930,878

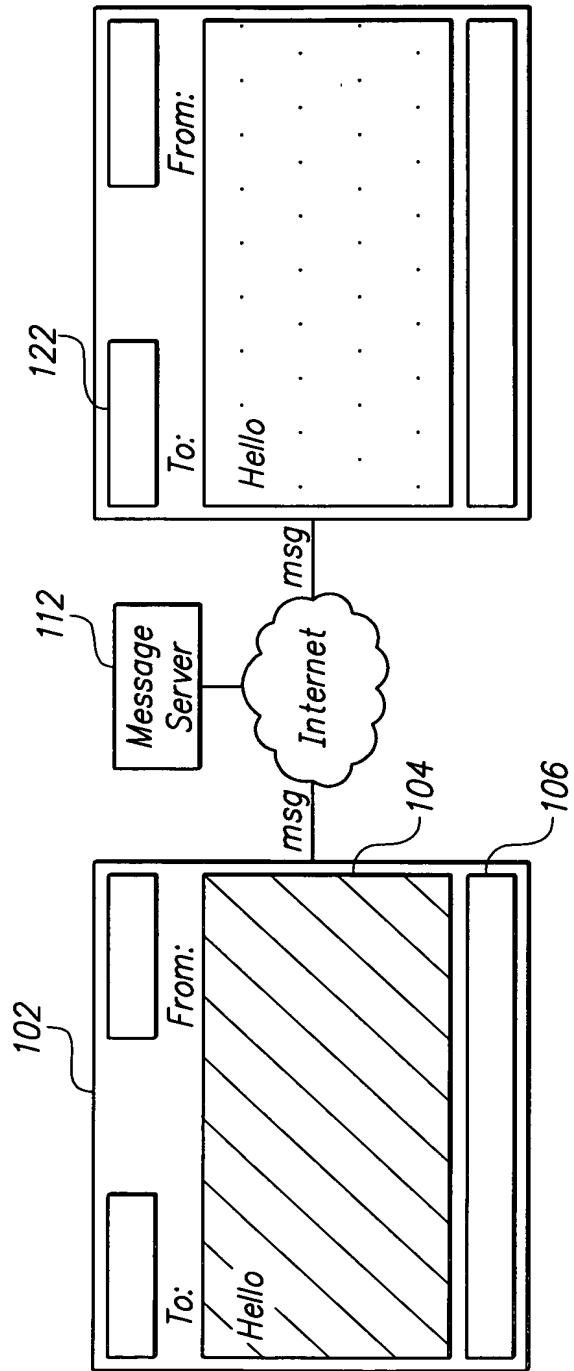
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FIG. 1
(Prior Art)



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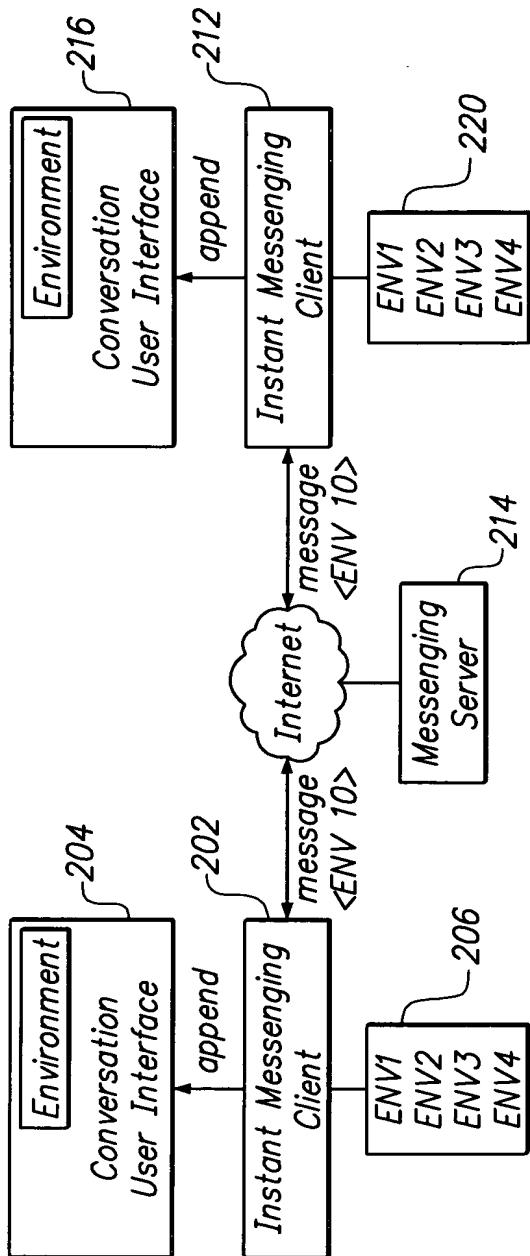
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FIG. 2



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FIG. 3

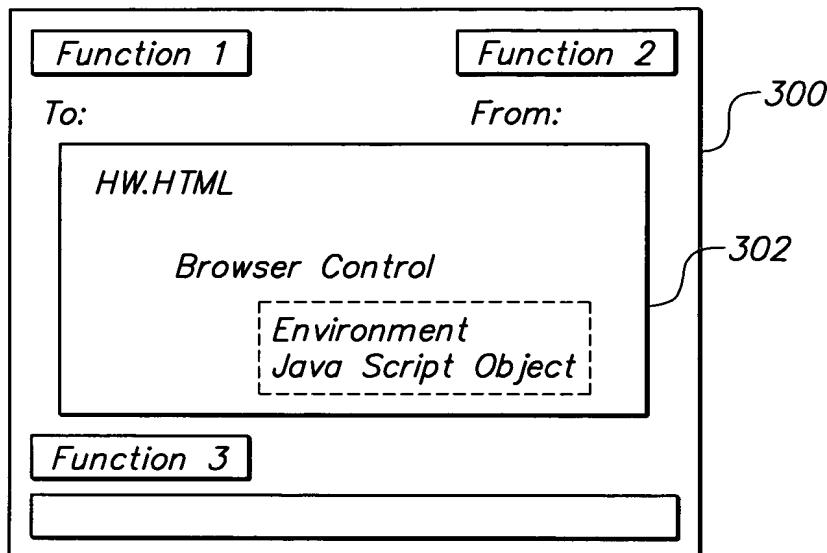
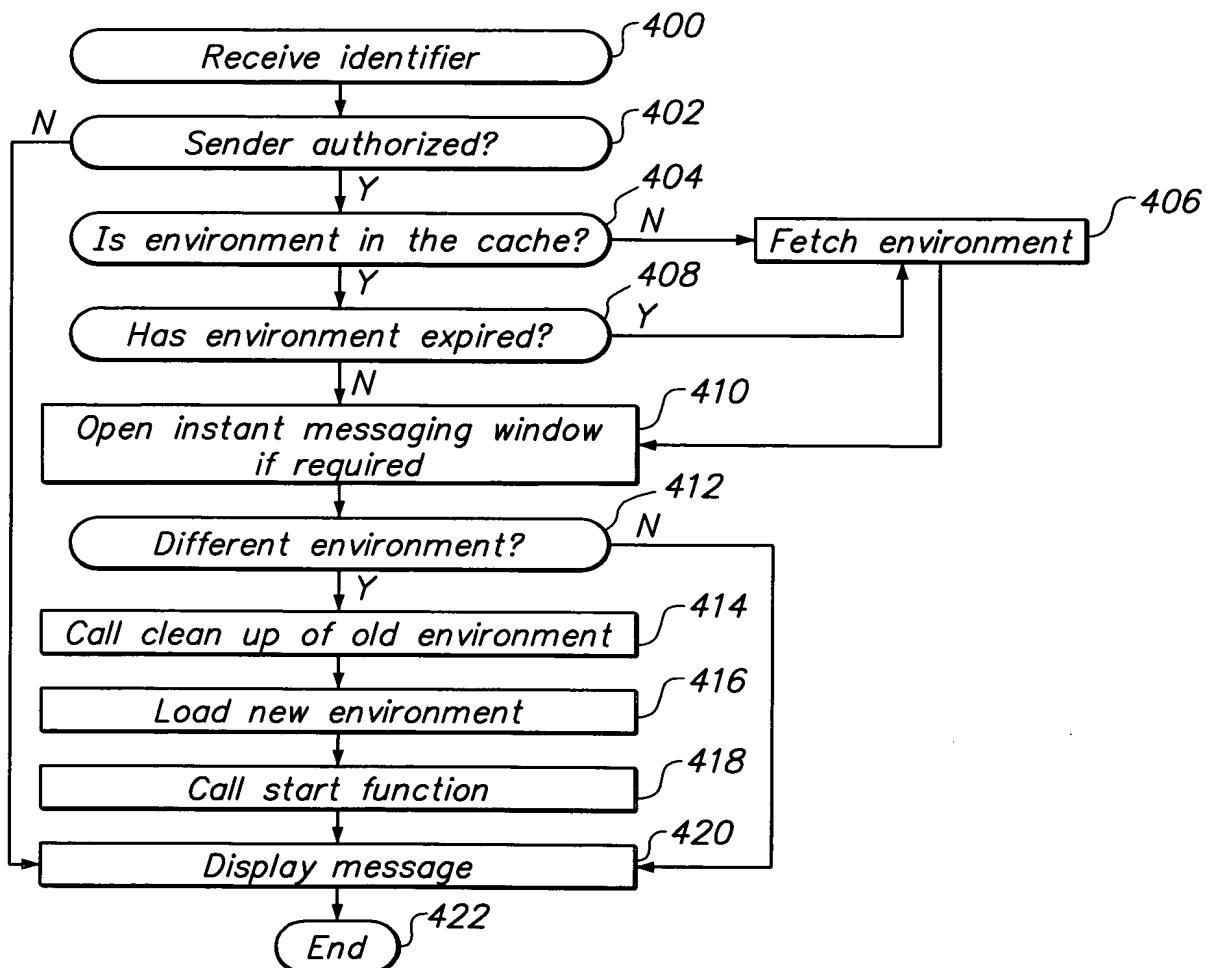


FIG. 4



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FIG. 5

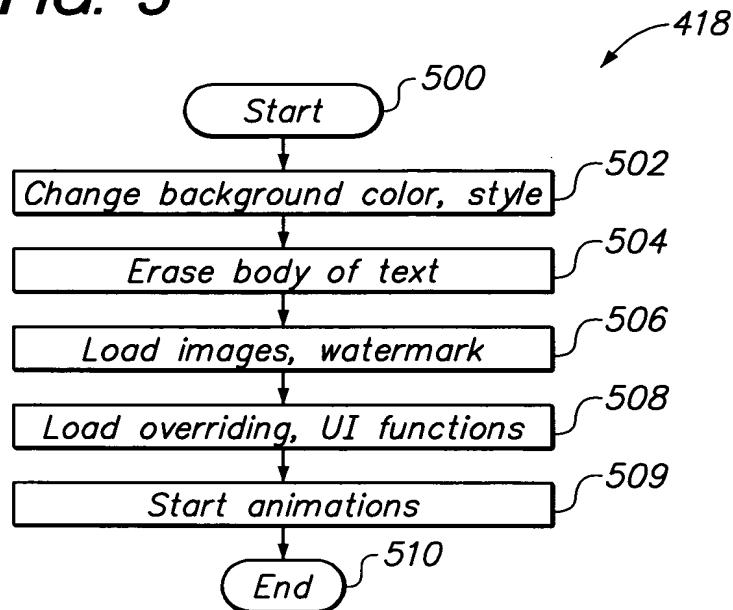
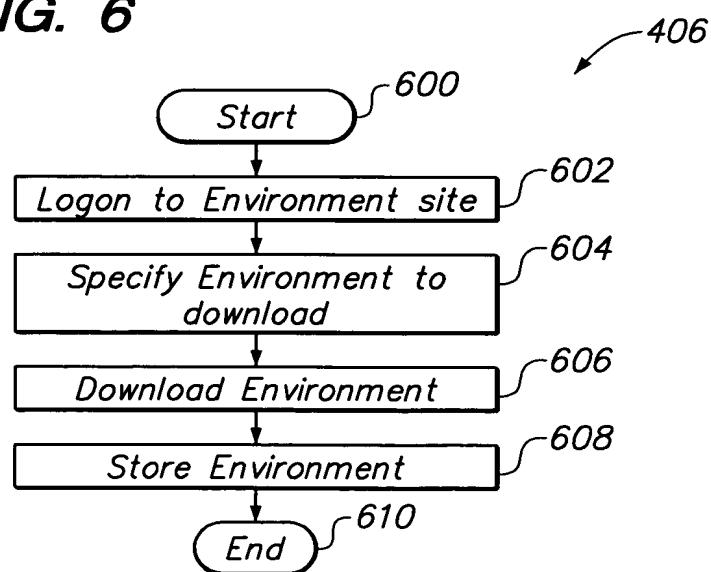


FIG. 6



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FIG. 7

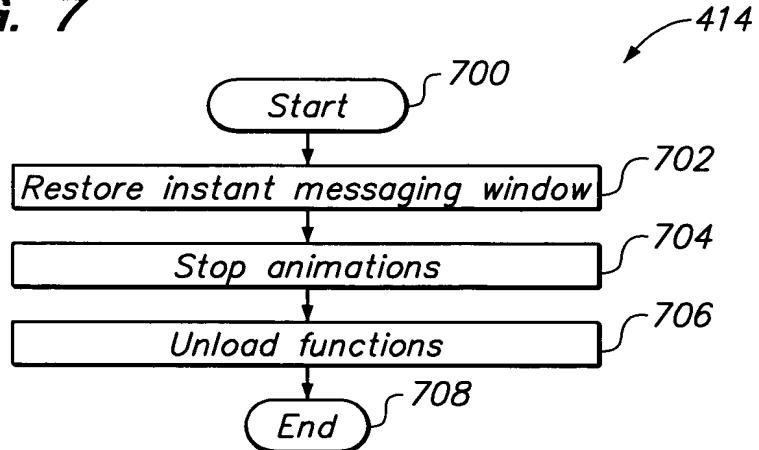
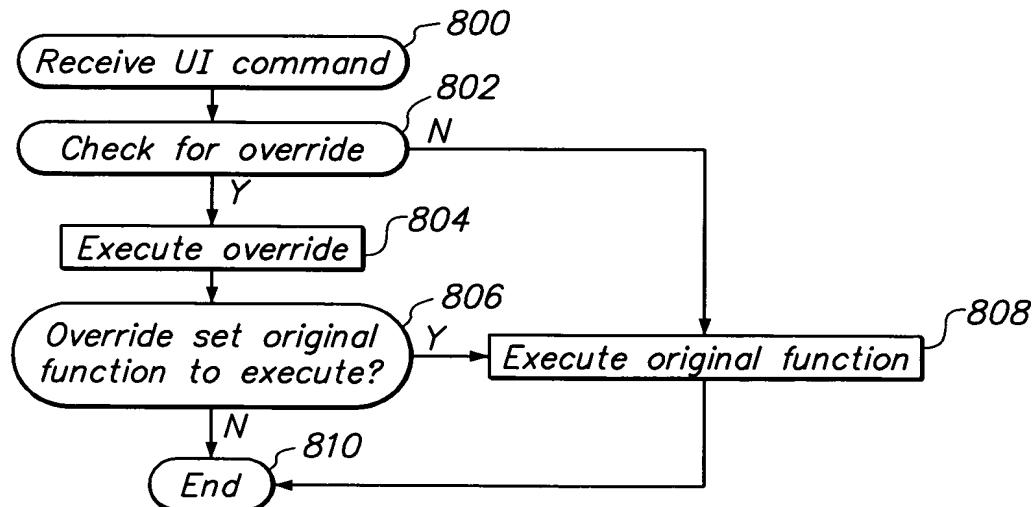


FIG. 8



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FIG. 9A

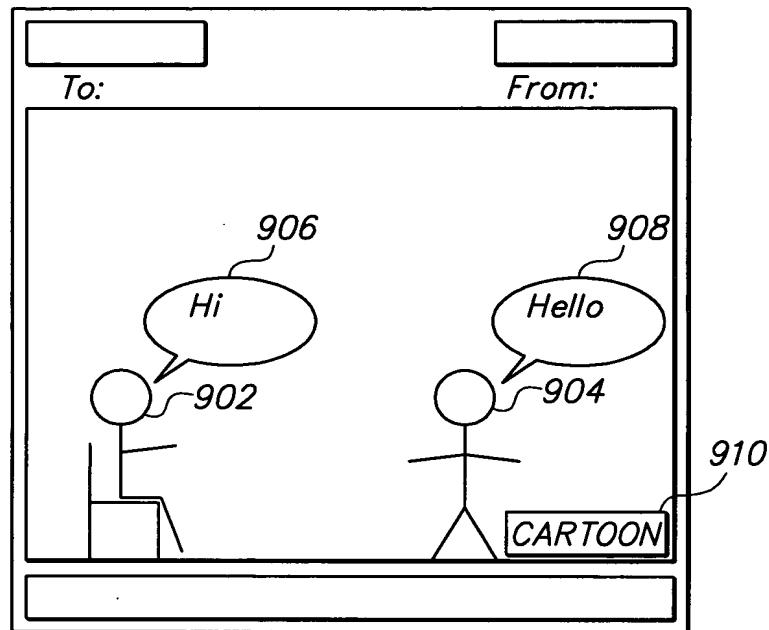
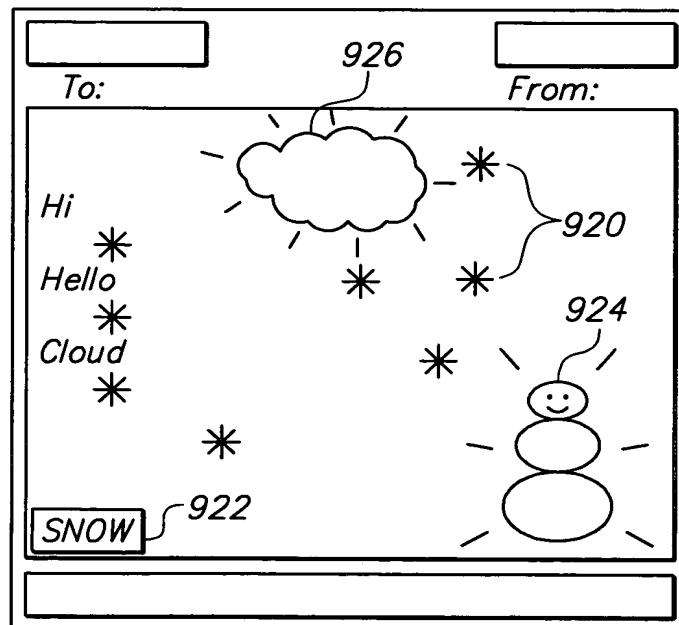


FIG. 9B



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FIG. 9C

